



FSO standpoint

PLEASE NOTE – Fake FSO survey on pets

Over the past few weeks, an unknown company claiming to carry out a survey on behalf of the Federal Statistical Office on pets (dogs, cats) has contacted some households by telephone.

The Federal Statistical Office is not behind this survey. No partnership nor recommendation exists between the FSO and a company carrying out a survey on pets. Any claim to the contrary is therefore false.

Before any telephone survey, the FSO sends households a letter containing information about the survey. This includes the name of the survey, its aim, the name of the commissioned institute and a security code. On request, the person contacted by telephone may ask the caller for the security code. Free hotlines are available for survey participants to ask any questions or to make an appointment.

The FSO is closely observing the situation and is examining all appropriate measures to put an end to this.

Neuchâtel, march 23, 2017